

National Network of Libraries of Medicine

Pacific Northwest Region

Quarterly Report: 2001-2006 Year 5 Quarter 4

February 2006 -- April 2006

A. Network Programs

1. Health Professional Access to Information Services

Nothing to report this quarter.

2. Assess Needs of Health Science Librarians

Nothing to report this quarter.

3. Network Membership Program

In this region as of the end of this quarter:

- a. 158 Full Members -- 1 more than last quarter. (Note that this number does not include WAUPNR, which is counted as a full member in DOCLINE Institutions because WAUPNR is active in DOCLINE. However, WAUPNR is the LIBID for the NN/LM PNR office.)
- b. 201 Affiliate Members -- 2 more than last quarter.
- c. 155 full DOCLINE participants -- the same as last quarter. (Note that this number omits two Demo Libraries, WAUXXF and AKUXXK, which are “active” DOCLINE participants but are not real accounts; it also omits WAUPNR, which is an active DOCLINE participant but is the LIBID for the NN/LM PNR office. It also omits the three “Borrow-Only” DOCLINE libraries: Oregon State University ORUGYU; Willamette University ORUGYO; and Shriner’s Hospital for Children Research Department, ORUCDQ -- (these are counted as affiliate members.)
- d. 24 Public Libraries—no change from last quarter. One of these public libraries, Port Townsend Public Library, WAUZEG, is a DOCLINE participant (and therefore a full member). Three of the public libraries listed in DOCLINE are not network members -- their records were entered by NLM staff because they’d had ILL transactions with NLM: Seattle Public Library’s record (WAUGZW), Asotin County Library (WAUJNV), Hillsboro Public Library (ORUJNT). So, 21 network members are public libraries -- 20 affiliate members and one full member.
- e. 148 libraries are contributing their Serial Holdings data to DOCLINE—no change from last quarter. This figure is obtained by using the DOCLINE filters “My

Region” and “Reports Serial Holdings.” This search returns a total of 151 institutions, two of which are demo libraries and one of which is the NN/LM PNR office. Eliminating those 3 leaves 148.

4. Document Delivery

Electronic Document Delivery funding was awarded to 4 eligible Network Members, each of whom applied for award funding to improve their document delivery operations with electronic means such as scanners or software. “Awareness” letters of congratulations to the Administration of each institution were written and distributed. The four winners were:

- Mars Hill Graduate School (WAUIQ)
- Eastern Idaho Medical Center (IDUCIF)
- Bastyr University (WAUBUH)
- Salish Kootenai College (MTUHQM)

DOCLINE 2.7 was released on March 29. Among other improvements, the ability to include Library Groups to the Routing Table was added. This was a substantial change to the existing Routing Table structure for our Network Members, and it was necessary to revise our Routing Table guidelines. This was done in collaboration with the other DOCLINE Coordinators in the NN/LM.

5. Resource Libraries

Cathy Burroughs and Andrea Ryce visited the Oregon Health & Science University Library (ORUORE) in Portland, OR, one of our region’s Resource Libraries. It was a very productive visit. Another visit to a local Network Member was to the Group Health Cooperative Medical Library (WAUGPS). This visit continues the previous quarter’s visits to local Network Members to discuss resource sharing and document delivery needs and concerns.

Gail Kouame co-presented with Sally Bremner, Resource Library representative from University of Alaska, Anchorage, "Prescription for Success" at Alaska Library Association meeting, February 25.

6. Communication

PNR staff participated in regularly scheduled NN/LM, Consumer Health, Outreach Coordinator and other conference calls.

The Dragonfly blog had seven articles published this quarter and 18 messages were published on the announcement list, PNRNews. This same quarter the discussion list HLIB-NW, which the RML supports and manages, had 204 messages.

Invited to partner with the Montana State Library year long “What’s Your Story” campaign to help remind Montanans of the value of Montana libraries to the communities they serve. Campaign materials, including a PSA and poster, highlight Montana health libraries and resources of the NLM.

7. Regional Advisory Committee

Mary Ann Hansen, Electronic Information Coordinator at Montana State University-Bozeman, was selected to serve on the Regional Advisory Committee. She has accepted with enthusiasm.

G. Kouame continued to moderate hip-pnr listserv for the Consumer Health Advisory Committee.

8. Monitor region's programs
Nothing to report this quarter.

9. User Feedback
Nothing to report this quarter.

10. Training Facility
The RML training facility was used April 3-5 for classes presented by the National Online Training Center and Clearinghouse (PubMed, TOXNET, and NLM Gateway/Clinical Trials.gov).

11. NLM User/Non-User Needs Assessment
Nothing to report this quarter.

12. NLM Grants
Nothing to report this quarter.

13. Follow-up with NLM-funded Projects
PNR staff monitored five "Electronic Access to Health Information" awards as well as four Express Outreach awards. These projects concluded in March.

B. Outreach Programs

1. Outreach to Health Professionals
On March 20, Linda Milgrom visited the Northwest Washington Indian Health Board in Bellingham, Washington. In addition to an overview of the network, she demonstrated PubMed and MedlinePlus.

In support of an Express Outreach Project awarded to Public Health Seattle & King County, L. Milgrom gave an overview of PHPartners.org and other NLM resources to a group of public health professionals and representatives of community-based organizations in Tacoma on March 29.

L. Milgrom also gave a presentation on network resources and NLM databases to Oral Health professionals working in Community Health Centers throughout Montana, Bozeman, April 8.

PNR staff met with Marie Flake from Washington State Department of Health and Ann Madhavan, Sewell Library Fellow on April 17. After reviewing PHPartners.org and activities of the RML, we discussed possibilities for extending access to the Virtual Public Health Library being developed by Ann, to other public health jurisdictions in Washington.

Maryanne Blake taught a class in Clarkston, WA for the Washington State Office of Maternal and Child Health Eastern Region, a group of public health nurses, on finding health information, March 23.

M. Blake also taught a hands-on class April 22 to the Northwest Chapter of the American Medical Writers Association, in Seattle, Washington.

M. Blake made a site visit to the NeeMeePoo Health Clinic in Lapwai, Idaho to meet with Tina Bullock and health professionals at the clinic.

2. Consumer Health Information Services

G. Kouame Began to meet with a "Consumer Health Interest Group" consisting of librarians from UW Health Sciences, Harborview Medical Center, Seattle Public Library, King County Library System, and Group Health Foundation. The group is exploring the possibility of Group Health offering free public access to the Healthwise database for consumers.

In support of an Express Outreach project in Royal City, Washington, L. Milgrom taught a MedlinePlus Train the Trainer class in Royal City, March 18.

The PNR staff Marketing Committee continued to work on the development of additional promotional materials regarding resources and services of NN/LM PNR.

3. Training to Support Electronic Access to Health Information

G. Kouame provided four continuing education classes for the Portland Area Library System (PORTALS) group in February and March 2006.

We awarded one \$500 mini-exhibit award this quarter—to Joan Hust at Kootenai Medical Center to exhibit at a local health fair.

Due to processing time and the approach end of the contract, we have suspended awarding of additional Planning or Impact awards until the new contract begins.

All currently funded Express, Outreach Project, AEHI, and COPPA projects were completed by the end of the quarter. Each submitted its Final Report (now linked from our website), and all related OARFs were entered into the Outreach System.

PNR staff kept in touch with PIs of the five COPPA awards funded through NN/LM PNR subcontracts. Each was completed on schedule. Final Reports were shared with NNO and their home RML.

4. Exhibits and Presentations at Meetings

G. Kouame presented "Health Information Goes Local: Making the Link from MedlinePlus.gov to Community Health Agencies" at the Online Northwest conference, February 10.

G. Kouame assisted with the exhibit at the Public Library Association meeting in Boston, March 22-25.

G. Kouame taught a CE class at the Washington Medical Library Association meeting: "¿No Comprende? Spanish Health Information Resources for English-Speaking Librarians", March 30.

G. Kouame presented "Health Issues in the Headlines: Learning to Read Between the Lines" -at the Oregon Library Association meeting, April 7.

G. Kouame demonstrated MedlinePlus for the reference staff at the University of Washington Libraries, April 14.

G. Kouame presented "Health Questions Shouldn't Hurt" at the Washington Library Association, April 21.

L. Milgrom gave a presentation (February 21) on PubMed and other NLM resources as part of a CE course, "The Forensic Librarian," at the annual meeting of the American Academy of Forensic Sciences. The workshop was organized by a local network member and also included presentations on open access, specialty forensic resources, and organizing a forensic collection.

National exhibits this quarter:

- American Academy of Forensic Sciences, Seattle, Washington, February 22-24
- American Academy of Dermatology, San Francisco, California, March 3-8
- American Academy of Neurological Surgeons, San Francisco, California, April 23-26

Regional exhibits this quarter:

- Washington Library Association, Tacoma, Washington, April 19-21
- Alaska Rural Health Association, Anchorage, Alaska February 5 (done by UAA supported by mini-award)
- Health Care in Communities of Color (Health Fair), Tacoma, Washington, February 18 (done by MultiCare supported by mini-award)
- Exhibit at Dirne Clinic, Coeur d'Alene, Idaho, April 29 (done by Kootenai Medical Center, supported by mini award)
- Oregon Library Association, Salem, Oregon April 6-7
- Alaska Library Association meeting, Anchorage, Alaska, February 24-25

5. Technology Awareness and Integration

Nothing to report this quarter.

6. Library Improvement

Nothing to report this quarter.

7. Connections

Nothing to report this quarter.

C. Enhancements

D. Administration, Staff, and Other [Added Category]

PNR staff participated in office-wide meetings regarding re-design of the regional web page including recommendations from the contracted consultant.

G. Kouame attended MLA and GMR-sponsored Web-based CE Institute in Chicago, March 13-17.

G. Kouame participated in a workgroup to design a web site called MyHealth, geared toward consumers and hosted by the University of Washington Health Sciences Libraries.

G. Kouame continued with planning the Western Chapters meeting scheduled to take place in Seattle in October 2006.

L. Milgrom participated in conference calls of the RML Technical Assistance work group, Exhibit Design team, and the Outreach Reporting Working Group.

L. Milgrom met with interns from ANTHC to discuss internship activities and present a PubMed introduction.

L. Milgrom taught two PubMed classes in Ann Arbor, MI as back up for the NTCC (February 27-28).

PNR staff attended the Washington Medical Librarians Association annual meeting, March 31.

M. Blake taught “Measuring Your Impact: Using Evaluation to Demonstrate Your Value” in Des Moines, IA on April 27 with Betsy Kelly and on April 25 in Columbus, OH with Susan Barnes.

M. Blake and G. Kouame attended an all-day class on doing outreach to Latino populations entitled “Spanish Language Outreach” March 1, sponsored by the Washington State Library.

M. Blake also attended the class “No Comprende!” taught by G. Kouame on March 30.

Roy Sahali identified Mairead Widby as new editor/consultant for TribalConnections.org to replace Miles White, and continued to publish updates to the website.